



Acknowledgment of Amendments

RFP - Temporary Staffing Services for Call Center - **Readvertisement**

Amendment Number One

1. The Mississippi Department of Education (MDE) has canceled the above referenced RFP due to a solicitation amendment. The new RFP is being re-advertised, October 18, 2021, and the due date for submission is **Tuesday, November 2, 2021, by 2:00 PM (CST)**. Please review the [MDE Request for Bids page](#) for additional amendments.
2. **DUE DATE FOR PROPOSALS**
The sealed proposals shall be received by 2:00 PM Central Standard Time (CST) on Tuesday, November 2, 2021. Please refer to the RFP.
3. **CRITERIA FOR EVALUATION OF PROPOSALS (This amends PRICE/COST FACTORS - 45 points):**

A formula shall be applied to determine the points awarded to each Offeror. Points shall be given based on the Offeror's costs in relation to the lowest offer.

Include a detailed budget narrative and include a chart that addresses all costs for services, expenses, and products in the solicitation.

The detailed budget narrative shall include the number of personnel proposed to be assigned to the contract.

Discussions may be conducted with Offerors who submit proposals determined to be reasonably susceptible of being selected for award. Likewise, the MDE also reserves the right to accept any proposal as submitted for contract award, without substantive negotiation of proposed terms, services, or prices. For these reasons, all parties are advised to propose their most favorable terms initially.

Awards shall be made to the responsive and responsible Offeror whose proposal is determined to be the most advantageous to the State, taking into consideration the price and the evaluation factors set forth. Results of the evaluation and the recommendation of the evaluation team shall be forwarded to the State Board of Education (if applicable), and the Public Procurement Review Board (if applicable) for approval.
4. Did the bid that was to be submitted last week not happen? **Please refer to www.mdek12.org under the Public Notices section. Please refer to the RFP and Amendment.**

5. Whether companies from Outside Canada can apply for this (like, from India or USA)?
Whether we need to come over there for meetings? Can we perform the tasks (related to RFP) outside Canada? (like, from India or USA)? Can we submit the proposals via email? **Please refer to the RFP.**

This amends Frequently Asked Questions (FAQ) section of the RFP:

44. Are hourly rate ranges acceptable for proposed personnel? **Refer to Price/Cost Factors included in this amendment above. Also, refer to (Appendix D) Budget Summary Form.**
50. Can the state please provide a detailed explanation for how points will be awarded for the pricing section of this solicitation (i.e., lowest bill rate receives maximum points, and next lowest vendor receives a prorated amount; lowest bill rate receives maximum points, and the next lowest vendor receives a predetermined amount of points)? **Refer to Price/Cost Factors included in this amendment above.**
56. Compliance and monitoring: Outside of monitoring of contractor personnel, does the State require any additional performance monitoring activities? **Please refer to the RFP.**
63. Does this evaluation item refer to previous training staff have attended as stated on resumes? **Not applicable.**
69. Are the 45 points for cost purely distributed from lowest price? **Refer to Price/Cost Factors included in this amendment above.**

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NOTE: This amendment one is hereby made a part of the Mississippi Department of Education's Request for Proposals. The Vendor acknowledges receipt of said amendment and is made aware of the changes contained therein. By signing this form, the Offeror accepts the changes as part of the contract requirement.

Authorized Signature

Date

Printed Name