Professional Growth System Training

For Observers:

Teachers, Administrators, Librarians, Student Services Coordinators, Counselors and Speech/Lang. Pathologists

2019-2020



Office of Teaching and Leading

Division of Educator Effectiveness & Talent Acquisition

Mississippi Department of Education

VISION

To create a world-class educational system that gives students the knowledge and skills to be successful in college and the workforce, and to flourish as parents and citizens

MISSION

To provide leadership through the development of policy and accountability systems so that all students are prepared to compete in the global community



MISSISSIPPI STATE BOARD OF EDUCATION

STRATEGIC PLAN GOALS



All
Students
Proficient
and Showing
Growth in All
Assessed
Areas



2

Every
Student
Graduates
from High
School and
is Ready for
College and
Career



3

Every
Child Has
Access
to a HighQuality Early
Childhood
Program



4

Every
School Has
Effective
Teachers and
Leaders



5

Every
Community
Effectively
Uses a
World-Class
Data System
to Improve
Student
Outcomes



6

Every
School and
District is
Rated "C" or
Higher





Professional Growth System (PGS) Accreditation Standard Update

- **3.** The school district implements an annual, formal personnel appraisal system for licensed staff that includes assessment of employee on-the-job performance. (Miss. Code Ann. § 37-3-46(b))
- 3.1 Superintendent Evaluation using the assessment benchmarks established by the Mississippi School Boards Association (MSBA) and consistent with assessment components defined in Miss. Code Ann. § 37-7-301.
- 3.2 Principal and Assistant Principal Effectiveness using the Professional Growth System (PGS) for Administrators.
- 3.3 Teacher Effectiveness using the Professional Growth System (PGS) for Teachers.
- 3.4 Counselor Effectiveness using the Professional Growth System (PGS) for Counselors.
- 3.5 Annual employee performance data shall be submitted to the MDE following the guidelines in the MDE Educator and Administrator Professional Growth System Guidelines. Districts shall adhere to revision dates as determined by the MDE and implement only the current version.
- 3.6 Administrators who rate school-level administrators, counselors, librarians, and teachers, and teacher-observers shall complete an MDE-approved Professional Growth System (PGS) training.
- 3.7 Other, non-licensed, district staff evaluations as determined by local school board policy.



Verification

Verification/evidence is needed to indicate that the observer has attended at least one (1) <u>MDE-approved</u> PGS training beginning in the 2018-2019 school year.





2017-2018 PGS Data



2017-2018 PGS Submission Data

| # Districts Submitted Both Teachers & Admins | # Districts Submitted Teachers Only | # Districts Submitted Admins Only | # Districts Didn't Submit | **# Districts w/No Folders in SPoint |
|----------------------------------------------------|-------------------------------------------|--------------------------------------|------------------------------|--------------------------------------------|
| 65 (41.7%) | 29 (18.6%) | 6 (3.8%) | 49 (31.4%) | 7 (4.5%) |
| N=156 **Districts not having fo | | | | |



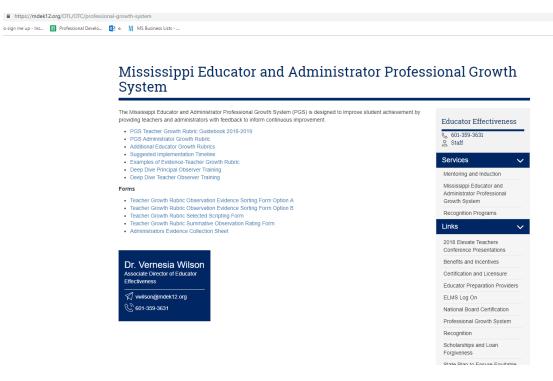
2017-2018 PGS Submission Results

| | | D RATINGS pi Teachers) | |
|----------------------|----------|---------------------------|------|
| 4.0-3.0 Effective | 2.99-2.0 | 1.99-1.0 | <1.0 |
| 18,881 | 5,524 | 369 | 20 |

| | (Mississippi / | Administrators) | |
|----------------------|----------------|-----------------|------|
| 4.0-3.0 Effective | 2.99-2.0 | 1.99-1.0 | <1.0 |
| 654 | 320 | 13 | 0 |



PGS Website

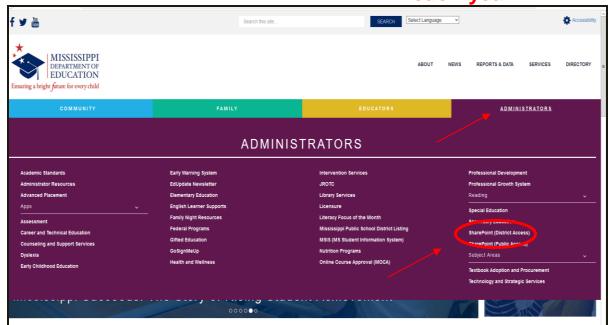


https://mdek12.org/OTL/OTC/professional-growth-system



Score Submission: 2018-2019

Note: All scores must be submitted by June 30th of each year

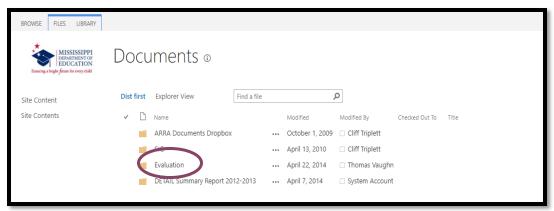


Note: Only superintendents will have access to the PGS Folders in SharePoint. If you need assistance logging in and/or locating your folders, please contact OTSS at 601-359-3487 or submit a help desk ticket to mdenet@mdek12.org

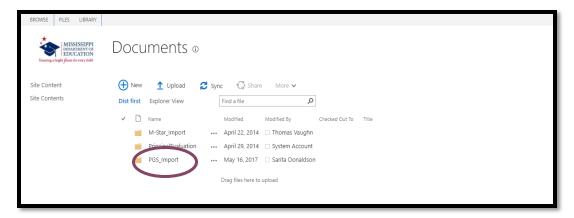


SharePoint PGS Files: 2019

STEP 1



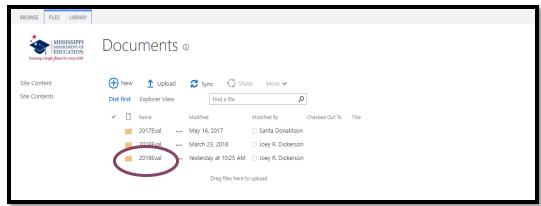
STEP 2



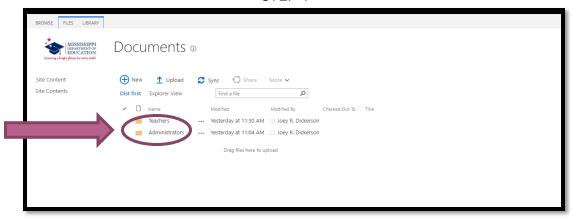


SharePoint PGS Files: 2019

STEP 3



STEP 4



Prepopulated Excel Spreadsheets



Basics: The Goals of the PGS



- Provide a shared vision for high-quality teaching and learning and guide educators in improving their practice
- Encourage regular, evidence-based observation and feedback for all teachers
- Support teachers and school leaders in identifying priorities for strengthening practice
- Serve as a guide for teachers as they reflect upon their own practices



Observations and Feedback

Overview

- PGS was modified from M-Star in 2015 with help from many stakeholders.
- All teachers should be receiving 3
 observations per year, including
 feedback conversations after
 each, cumulating to a summative
 rating.



The Observation and Feedback Cycle

The purpose of the PGS is to support all educators in strengthening practice. This purpose is achieved through the cycle of classroom observations, feedback, adjustments in practice, and follow-up to support the growth of teachers. The Observation and Feedback Cycle will ensure that teachers receive regular observations to provide accurate and meaningful feedback. Each observation should be followed by clear, specific, actionable, and timely feedback to improve practice. Observers should follow up to ensure feedback is effectively implemented and to provide additional assistance if necessary. This cycle provides teachers with continuous feedback.



The Observation and Feedback Process

| COLLECT | SORT | INTERPRET | PROVIDE FEEDBACK |
|------------------------------------------------------|-------------------------------------------|--------------------------------------------------------|------------------------------------------------------------------|
| The observer looks for and records relevant evidence | The observer organizes evidence by rubric | The observer determines performance levels by aligning | The observer uses evidence to ground discussion with the teacher |

The Observation and Feedback Process is not a mystery. This is the four-step process for collecting evidence to support feedback conversations. These steps should be followed when observing teaching. This process represents best practice and is not intended to be burdensome but provide observers with a clear process to

make identifying high-quality feedback easier. As observers gain experience and expertise with the Teacher Growth Rubric, collecting and sorting evidence can be done simultaneously.

COLLECT: An observer looks for and records relevant evidence from a lesson.

SORT: The observer organizes the evidence by standards.

INTERPRET: The observer determines performance levels by aligning the evidence to the rubric's indicators.

PROVIDE FEEDBACK: The observer uses evidence in discussion with the teacher on how to improve practice.



PGS History and Where We Are Now

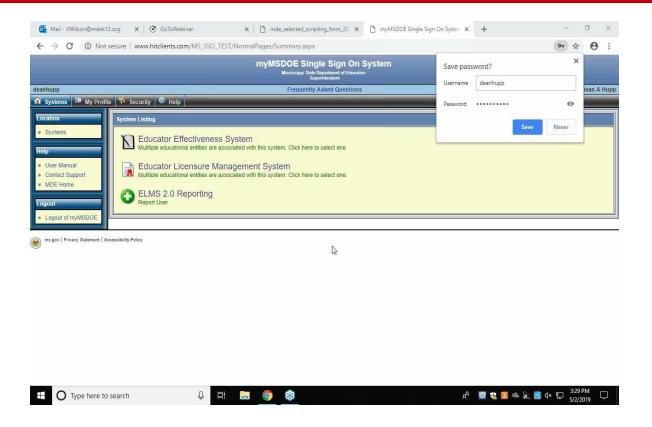
1st Phase

- Seven (7) convenings of 52-Member Educator Effectiveness Steering Committee from 2015-2016
- Developed framework for observations (2016-2017)
- Developed observation and feedback training (2016-2017)
- Restructured observation and feedback training (2018-2019)

2nd Phase

- Three (3) convenings of Ed Effectiveness Advisory Council (EEAC)
- Convenings held from June 2018 through August 2018
- Council made refinements to PGS & developed two other components of model
- Piloting two other components 2018-2019 school year
- Seven (7) school districts will assist with piloting
- Calibration training (administrators)
- Approved PGS accreditation standard

ELMS 2.0: Observation Score Portal





Teacher

Growth Rubric



Teacher Growth System

Classroom Observations

A minimum of three per school year

2 informal (unannounced) and 1 formal (announced) High-quality feedback after each observation



Mississippi Teacher Professional Growth Cycle





Domains

Teacher Growth Rubric

- 1 Lesson Design
- Student Understanding
- Culture and Learning Environment
- Professional Responsibilities



Standards

Lessons are aligned to standards and represent a coherent sequence of Domain 1 learning Lessons have high levels of learning for all students 3. Assists students in taking responsibility for learning and monitors student Domain 2 learning Provides multiple ways for student to make meaning of content 4. 5. Manages a learning-focused classroom community **Domain 3** 6. Manages classroom space, time, and resources (including technology when appropriate) effectively for student learning Creates and maintains a classroom of respect for all students Jomain 4 8. Engages in professional learning Establishes and maintains effective communication with families/guardians

Teacher Growth Rubric Guidebook

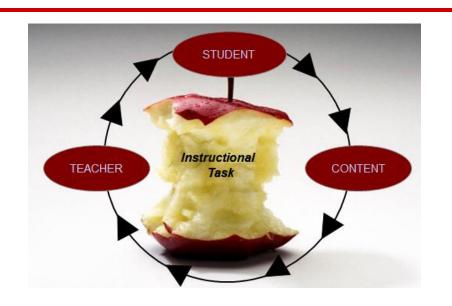
Note: This guidebook is located on the Mississippi Department of Education's website

(Search Educator Effectiveness or use Directory).





Classroom Observations & Instructional Core



According to Richard Elmore, "the relationship of the teacher and the student in the presence of content must be at the <u>center of efforts to</u> <u>improve performance."</u>

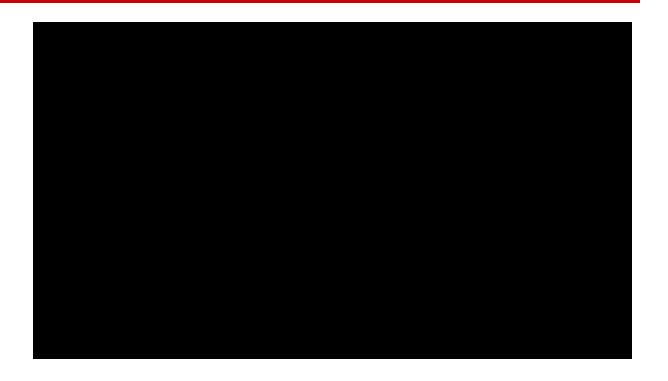
... thus, <u>observation feedback</u> should focus on how to improve strategies to influence highly effective professional practices for teachers. Classroom observations should be grounded in <u>instructional practice</u>, not content.



Reference:

Elmore, Richard. (2009). Instructional Rounds in Education: A Network Approach to Improving Teaching and Learning. Cambridge: Harvard Education Press.

Level 3 Educator





What do <u>Level 3 practices</u> for teachers really look and sound like?

Break





Administrator Growth Rubric



Site Visit Requirements

A minimum of two site visits (three or more preferred) during the school year is required.

Principals and assistant principals will be observed using the Administrator Growth Rubric.

Based on their roles, assistant principals can be exempt from up to 5 standards.



Mississippi Administrator Professional Growth Cycle





Theory of Action: Administrator PGS

Supervise & Leader Capacity to School Improve Teaching Improve Achievement



Administrator Growth Rubric



The Administrator Growth Rubric was adapted from New Leaders.



Members of the Steering Committee who Adapted the Rubric



Domains of the Administrator Growth Rubric

Shared Vision, School Culture, and Family Engagement

Teaching & Learning

Staff Development

Strategic Planning & Systems

Personal Leadership & Growth



Standards of the Administrator Growth Rubric

Domain 1

Shared Vision, School Culture, and Family Engagement Implements a Shared Vision

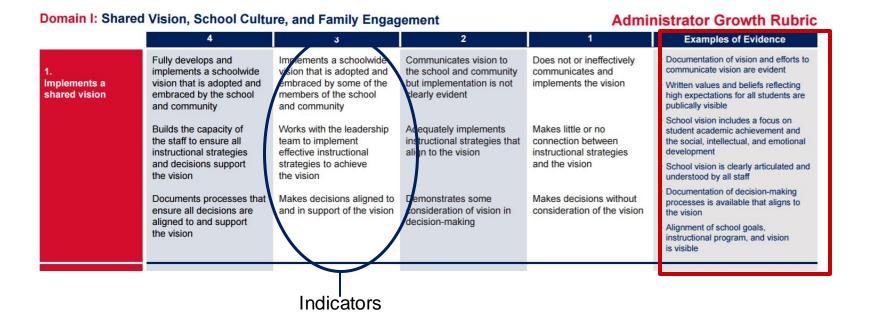
Maintains a
Supportive, Secure,
and Respectful
Learning
Environment

Engages in Courageous Conversations about Diversity

Welcomes Families and Community Members Into the School **Standards**



Examples of Evidence





Levels of Practice

4

Level 4

- Empowering Staff & Leadership Team
- Implements systems to get results

3

Level 3

- Effective Leadership
- Demonstrates a skilled level of performance

2

Level 2

 Attempts at effective practices, but inconsistent or limited results



Digging Into the Rubric



What do **Level 3 practices** really look and sound like?



Analysis of Standard 1

Level 3

- For Level 3 practice, the vision provides a roadmap for the school's direction and a framework for offering students the best possible education. The vision is obvious to the staff and community because efforts to share it are purposeful. Any actions undertaken by the school leadership team are checked against the statement 'If we take this action, will it contribute to our vision?'
- For Level 3 practice, implementation of the vision actively involves stakeholders. Teachers and students not only know and understand the vision, but they are also committed to its implementation and success.



Scoping out the Standards



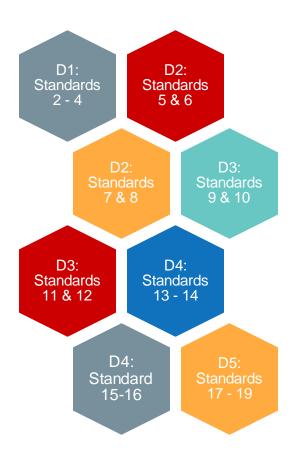
For each assigned standard:

 What practices are being measured at Level 3? What would you see and hear during a school site visit that is evidence of Level 3 leadership practice?





Unpacking the Standards





Librarian

Growth Rubric



Types of Evidence

Observations

- Visually observe the librarian or the library depending on the required "evidence"
- Examples
 - Literacy promoting displays
 - Library web page
 - Training students and/or teachers

Artifacts

- Data driven
- Policies and procedures
- Examples
 - Budget reports
 - Professional growth goals
 - Documentation of provision
 - Library schedule



Types of Observations

- Minimum of 3 observations with 2 informal and 1 formal.
- Feedback is required after each observation.
- A Summative Observation should be held at the end of the year.



Timeline and Connections

- √ September Library Program Goals/Observation
 - ♦ MDE School Library Monitoring Rubric 2.2
 - ◆ MDE Librarian Growth Rubric Domain I: 1; Domain V: 18
- √ October/November Observation
- √ January Teacher/Student Surveys or "Needs List"
 - ♦ MDE School Library Monitoring Rubric 2.2
 - ◆ MDE Librarian Growth Rubric Domain I: 4



Timeline and Connections

- √ February Budget Report/Observation
 - ♦ MDE School Library Monitoring Rubric 2.4
 - MDE Librarian Growth Rubric Domain I: 5
- ✓ March-April Observation
 - ♦ MDE School Library Monitoring Rubric 2.2, 2.4
 - ◆ MDE Librarian Growth Rubric Domain I: 3; Domain I: 5; Domain III: 12; Domain III: 13
- May End-of-the-Year Inventory
 - MDE School Library Monitoring Rubric 2.1
 - ◆ MDE Librarian Growth Rubric Domain I: 1; Domain V: 18



Informal and Formal Observations

- Administrators can choose which domains and standards are evaluated during observations
- Select what type of observation is transpiring
 - individual instruction
 - small/whole group
 - collaboration
 - library management
 - teacher in-service
- Provide feedback after each informal observation



Post-Observation Meetings

Discussion Points

- → Fall Observations
 - School library goals for current year
 - Collaborative efforts
 - Upcoming library programs and events
- → Spring Observations
 - Budget report for current year
 - ◆ Collection development goals
 - ◆ Teacher/student survey results



Summative Observation

- Administrators must assess:
 - Domain I Planning
 - Domain II Management
 - Domain III Collaboration and Services
 - Domain V Professional Responsibilities
- Domain IV Environment and Facilities can be assessed during other observations
- Pre-conference is optional, not required
- Post-conference is required
- Score each standard from 4 to 1



Summative Post-Observation Meeting

A face-to-face post-conference is required after the Summative Observation that should include a discussion regarding goals, budget, and needs of the library program.



Best Ways to Collect Data

- A data binder is the best way for librarians to collect and organize reports and information.
- The data binder can be used for both the Professional Growth System and School Library Monitoring.
- Photographs are not required as evidence.
- Various templates have been created to help librarians collect and organize data for the required evidence listed on the Librarian Professional Growth Rubric. https://mdek12.org/Library



Counselor Growth Rubric



Purpose

The Mississippi counselor performance evaluation process will:

- Enhance the impact that the professional school counselor and the school-counseling program have on the students and other stakeholders.
- Will highlight the school counselor's areas of strength and identify areas of growth.
- Serve as a guide for counselors as they reflect on their own practices
- Provide shared understanding regarding priorities, goals, and expectations of quality practice.



Summative Rating

- Level 4: Performance as a school counselor is exemplary.
- Level 3: Performance as a school counselor consistently meets expectations and addresses them fully.
- Level 2: A beginning school counselor or a counselor in need of focused professional development.
- Level 1: Not acceptable performance as a school counselor.



Domain I: Program Delivery

Standard 1: Plans and provides direct and indirect services to students for 80% of the time.

- Provides instruction in school counseling core curriculum career, and personal/social development for all student achievement and success
- Provides individual student planning to assist students in educational, career, and personal goals.
- Refers students and parents to appropriate school and community resources to support students



Domain I: Program Delivery

- Standard 2: Engages in positive interactions with students
- Creates routines and expectations for students to safely voice opinions and ask questions
- Communicates clearly and listens responsively to students, colleagues, parents/guardians, and other stakeholders in order to identify issues and barriers that impede student success.
- Adapts communication in response to students' behavior and needs.
- Works appropriately closely with students to set and monitor goals Mississippid recognize success.

Domain II: Data Use

Standard 3: Plans and delivers services utilizing academic performance, behavioral, and attendance data.

- Uses data to adjust programs to meet needs
- Uses data to identify students' needs and school and community trends
- Uses data from program activities to evaluate program effectiveness annually and set improvement goals.



Domain III: Professional Responsibilites

- Standard 4: Engages in professional learning
- Effectively participates in appropriate professional learning based on self-analysis of strengths and areas in need of improvement.
- Applies current research and best practices to enhance student outcomes.
- Stays current on best practices, legal concerns, and training through membership in professional organizations.



Domain III: Professional Responsibilites

- Standard 5: Collaborates with colleagues
- Engages with colleagues in creating a positive school culture.
- Is an active member of a professional learning community within the school/district.



Domain III: Professional Responsibilites

- Standard 6: Demonstrates high ethical standards
- Acts in alignment with MS Codes of Ethics and the American School Counselor Association's Ethical Standards for School Counselors.
- Complies with school and district regulations and timelines.
- Use information and technology ethically and maintains confidentiality of students records and required by law.



Domain IV: Stakeholder Involvement

- Standard 7: Establishes and mains effective communication with stakeholders.
- Provides clear, understandable information to parents/guardians and students to establish mutual expectations and counseling support for student success.
- Establishes convenes an advisory counsel for the school counseling program.
- Effectively communicates program goals and results to stakeholders and advisory committee members elicit feedback.



Standards 1-7: Artifacts

Standard 1: Plans and provides direct and indirect services to students for 80% of the time.

Referrals, Classroom Guidance Plans, Individual or Small Group Counseling, Student Sign-in Sheets or Logs, Time Management Assessment, Consultation, Crisis Response Forms, Rtl Documentation, Detailed Calendars (weekly, monthly, annually), Group Activities

Standard 2: Engages in positive interactions with students

Lesson Plans/Activities, Parent/Community Outreach Materials, Student Data (Attendance, Grades, and Behavior), Student Expression (i.e. student observations, samples of surveys/evaluations, student work through, counseling), Email, Newsletters, Memos, Website, Announcements, reports, with Instructions, Professional Development

Dragontations (to students, neverts, and/ar staff)

Stardards 1-7: Artifacts

Standard 3: Plans and delivers services utilizing academic performance, behavioral, and attendance data

Annual Agreement, Process, Perceptions, and Outcome Data, Needs Assessments, Early Warning System reports (attendance, grades, and behavior), Monthly Counselor Data (students seen, issues addressed, etc.), Graduation Rates, ACT and AP Test Data, Pre-Post Surveys, Program Evaluation, Promotion Rates

Standard 4: Engages in professional learning

Professional Development Requests, Mentor Logs, Self-Assessment, Professional Development Agendas, Professional Organization Memberships (certificate or membership card), List of Community Resources, National Board Certifications, Calendar with PD Involvement or Attendance

Standards 1-7: Artifacts

Standard 5: Collaborates with Colleagues

School/District Participation, Staff Surveys, Annual Agreement, Newsletters, Brochures, Website, Professional Development Presentations Materials, Agendas, Parent/Teacher Conference Notes/Invitations, Counselor Growth Evaluation

Standard 6: Collaborates with Colleagues

Posted or Accessible: The American School Counselor Association (ASCA) Model, ASCA Code of Ethics, Posted Policies and Procedures, School/District Handbook

Standard 7: Establishes and maintains effective communication with stakeholders

Mission, Vison, and Goals,, Parent and/or Community Activities, Student, Parent, and/or Staff Surveys, Advisory Council documentation, Newsletters, Brochures, Websites, Memos, Emails, Parent/Community Contact Log, Letters to Community

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Counselor Growth Rubric

Things to Remember

- MCAR no longer exists
- This is not the same observation as used for teachers!
- Principals should be completing school counselor observations using this rubric
- Direct link to these domains on our website

Counselor Growth Rubric



Speech/Language Growth Rubric



Purpose

- To give administrators a way to measure the professional growth of Speech-Language Pathologists (215) and Speech Associates (216).
- To determine if the SLP or SA is meeting professional standards in light of their specific roles and responsibilities
- To guide professional development and ensure continuous professional growth



Who Should Evaluate the SLP/SA?

- Someone who is <u>familiar with the roles</u> and responsibilities of the school-based clinician, and
- Someone who is familiar with due process and the documentation involved in the process, particularly for artifact review.



Observation Process

- SLP Self-Assessment (optional)
- Review of Artifacts (evidence)
- Informal "Walk-Through" Observations
 - 2 required, up to 5 recommended
- Pre-Observation Conference (optional)
- Formal Observation
 - 1 required, more if deemed necessary
- Post-Observation Conference (required)
- Summative Scoring



Pre-observation Conference

 A pre-observation conference is highly recommended prior to a formal observation, but is not required.

NOTE: The pre-observation conference provides the opportunity for the SLP or SA to describe the context and plans for the lesson that will be observed.



Performance Levels

- Distinguished: Level 4 is the most effective level of an SLP or SA. This rating indicates that performance is exemplary and consistently exceeds expectations.
- Effective: **Level 3** is the expectation for all SLPs and SAs. Scoring at this level indicates that performance consistently meets expectations. SLPs and SAs who receive this rating should receive professional development/support designed to address the identified area(s) for growth.



Performance Levels

- Emerging: **Level 2** indicates either a beginning SLP or SA, or an SLP or SA who needs focused professional development. This rating indicates the SLP or SA is sometimes meeting expectations but not consistently. SLPs or SAs who receive this rating should receive professional development, resources and support designed to address the identified area(s) for growth.
- Unsatisfactory: Level 1 is the least effective performance. This level
 indicates the performance as unacceptable. SLPs or SAs who receive
 this rating should receive immediate and comprehensive professional
 development and support designed to address area(s) of growth.



Domain I - Planning

The SLP plans long-term and short-term goals that align with the Mississippi College- and Career- Readiness Standards.

 216 licensed Speech Associates are not certified to treat language, voice, or fluency disorders. Rating of Domain I should be based on treatment of articulation disorders only.



Domain II - Assessments

The SLP participates in the team process of identifying students who may need assessments to determine a continuum of therapy strategies and/or eligibility for special education or related services.

 216 licensed Speech Associates are not certified to provide assessment in the areas of language, voice, or fluency. Rating in Domain II applies to articulation assessments only.



Domain III - Instruction

The SLP uses delivery options efficiently and effectively, and actively engages students in the learning process.

 216 licensed Speech Associates are not certified to provide instruction in the areas of language, voice, or fluency. Rating in Domain III applies to articulation instruction only.



Domain IV – Learning Environment

 The SLP creates a positive learning environment for students and colleagues; promotes positive interpersonal relationships through open communication, honesty and respect; takes responsibility and conducts self in an ethical manner.



Domain V – Professional Responsibilities

The SLP or SA meets responsibilities and obligations to students on the caseload; keeps clear and comprehensive records and informs parents and teachers of students' progress; takes responsibility and conducts self in an ethical manner; provides guidance and leadership to school staff.



Evidence (Artifacts)

Domain I: Lesson plans, Standards-based IEP goals

Domain II: Assessment Team Report, Assessment protocols, therapy logs

Domain III: Observation only

Domain IV: Observation of classroom procedures

Domain V: Student file review to include IEPs, referral-toplacement documentation, parental permission documentation, eligibility and dismissal documentation

Where to Find the SLP Rubric

Speech Language Growth Rubric Link

For additional information contact:

Teresa Laney, M.S., CCC-SLP

tlaney@mdek12.org

MDE, Office of Special Education (601) 359-3498



Lunch

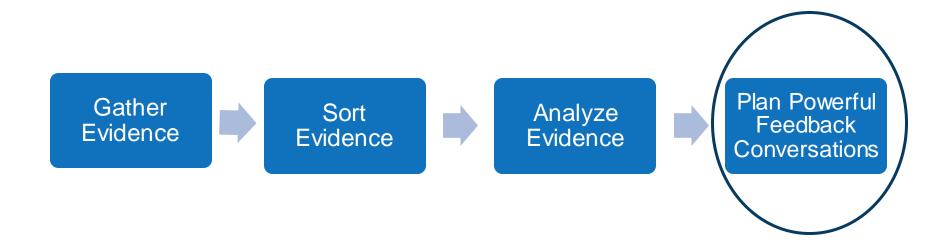




Evidence Collection



The Evidence Collection Process





Evidence or Interpretation

| Evidence | Interpretation |
|------------------------|----------------------------|
| Observable | Draws Conclusions |
| Objective | Subjective |
| Free of Value Judgment | May Include Value Judgment |

Evidence Types:

- Verbatim scripting of teacher or student comments
- Non-evaluative statements of observed teacher or student behavior
- Numeric information about time, student participation, resource use, etc.
- An observed aspect of the environment



Evidence or Interpretation?

Evidence Is...

- Non-Judgmental
 - Teacher: When two or more singular nouns or pronouns are connected by "or" or "nor," use a singular verb.
- Specific
 - 4 of 10 students raised hands
 - 2 students had side conversations

Interpretation Is...

- Judgmental
 - The teacher's explanation of when to use a singular verb was clear.
- Generalized
 - Students were minimally engaged.

Types of Evidence

- Direct quotes of teacher and students
- What the teacher and students write on the board
- Description of materials and how they are used
- Descriptions of what happened, in what order
- The number of times something happens



EVIDENCE Grounds Feedback Conversations

"Evidence is what grounds agreement on the quality of practice, as well as the conversation about how to improve...quality observation depends on quality evidence." (p. 128) Leverage Leadership





Quality Evidence

Non-judgmental

- Doesn't represent what we would have done
- Makes no statement of quality

Specific

 Details are unique to a particular classroom or meeting



Partner Talk: Fix This Evidence

- 1. Most teachers were engaged in the meeting.
- 2. The principal didn't tell the parent to take more responsibility for the situation.
- 3. The AP had high expectations for the teacher.





Conducting Effective Site Visits: Administrator Observations

Make a Site Plan

 Identify the types of environments you want to observe.



Collect Written Evidence

 Take sufficient and specific notes.



Sort Evidence Immediately

 If possible, sort on same the day.



Share Feedback & Supports

 Prioritize time to share feedback and develop supports for the leader.



Evidence or Interpretation?

IMPORTANT FACT!

It is **KEY** that observers decipher evidence from interpretation. It is highly likely that interpretation may lead to biasness.





Three Strategies to Make Your Time Count

Script – writing down teacher and/or student language verbatim

Code – using shorthand to increase how much can be written and the quality of data collected

Anecdotes- brief descriptions about "who did what" and other important information without specifics about what was said



Evidence Collection Techniques

| What Is Observed | What Gets Written Down |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Throughout the lesson the teacher used "1, 2, 3 all eyes on me" 5 times to get the students' attention. | "1, 2, 3 all eyes on me ✓✓✓✓" |
| After discussing a passage from "Night," the teacher directed students to do a Think-Pair-Share. The students got up to get in groups, but it was about 5 min before they started the activity. One girl said, "I don't know where to go." Another answered, "You are my partner." There were 5 groups of students with 6 students in each group. The teacher talked to the 2 front groups. | 9:15 – "Let's get with our partners and think about what we just discussed." 9:20 – Ss found partners and began discussion of "Night.") S1: (I don't know where to go.) S2: (You are my partner.) 5 gs w/6 per g T only talked to 2 front gs |



Break





Feedback Conversations



Harnessing

the Power of Feedback





Factors Affecting Feedback Effectiveness

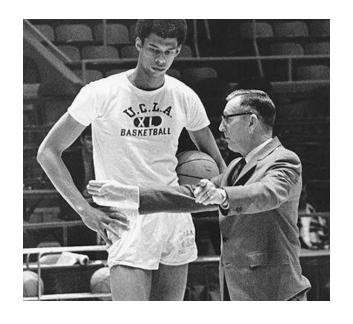
At your table, brainstorm and write down factors that affect feedback effectiveness.

Be ready to report out the factors you identified and why/how they could affect feedback effectiveness.



Seek the Small Improvement

"When you improve a little each day, eventually big things occur.... Not tomorrow, not the next day, but eventually a big gain is made. Don't look for the big, quick improvement. Seek the small improvement one day at a time. That's the only way it happens — and when it happens, it lasts." John Wooden







Characteristics of Effective Feedback

- Goal-referenced
- Tangible and transparent
- Actionable
- User-friendly
- Timely
- Ongoing
- Consistent



Wiggins (2012)



How Do We Focus Our Feedback?



Highest leverage



Clear & Observable



Bite-Sized



Timely



Will the Feedback Make a Significant Impact?

Given leaders' limited time and the difficulty teachers face when they try to make many changes simultaneously, it's important to identify the actions steps that have the most leverage – that drive improvement for the greatest number of aspects of the lesson at once. Leverage Leadership







High-Leverage Feedback for Leaders

| 1 | Use Data to Drive Instruction | Standard 7 |
|-----|-------------------------------------------|-------------|
| 2 | Observe and Provide High-Quality Feedback | Standard 9 |
| 3 | Strengthen Instructional Planning | Standard 6 |
| 4 | Ensure Effective PD | Standard 10 |
| (5) | Create a Strong Student Culture | Standard 3 |
| 6 | Build a Strong Staff | Standard 11 |
| (7) | Develop an Instructional Leadership Team | Standard 12 |



Common Feedback Errors

- Delivering feedback on every aspect of the lesson
- Delivering a lengthy written evaluation vs. meeting face-to-face
- Supervisor stating the problem and action step without insight/probing
- Determining the action step and expecting implementation without practice
- Not setting a definite timeline



One Approach to the Feedback Conversation





Effective Feedback Conversation Format

FIVE STEPS FOR EFFECTIVE FEEDBACK FOR LEADERS

| | Leading Post-Observation | | | | |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|--|
| Observer Should Bring: Evidence Notes (such as Observation Tracker) Mississippi Administrator Growth Rubric Feedback Conference Plan (with questions, what you intend to practice, etc.) | | Administrator Should Bring: Administrator Should Bring: Any relevant student and staff data Strategic planning documents Their own teacher observation trackers Professional calendar (to schedule follow-ups) | | | |
| | Precise P | raise—Narrate the positive: | | | |
| 1 Precise Praise | I appreciate the opportunity to observe community/family event! May I share a few We set a goal last visit of I have | reviewed your evidence/data, and I noticed how [you met the goal I idministrator made]. | | | |
| | Probe—Start with a targeted question: | | | | |
| 2 Probe | How did events compare to what you intended? I'd like to focus in on this part of the decisions, which ones seem most significant? | (feedback conference, PTA meeting, etc.). As you reflect on your | | | |
| | What data did you collect during and ho | w did it inform your thinking? | | | |
| | Progress to Concrete A | Action Step—Add scaffolding as needed: | | | |
| _ | | What to say: | | | |
| 3 | (100% Administrator-driven)—Administrator What is your thinking about? What plan of | identifies problem: action would you consider to move this goal forward? | | | |
| Identify Problem | (More support)- Ask scaffolded questions: Administrator can identify the problem when the observer prompts with appropriate scaffolded questions. | | | | |
| & Bite-Sized | For Principal: How has your current action plan to | | | | |
| Action | problem. | | | | |
| Step | In looking at your school data, I see that it reflects | | | | |
| | How are you and your leadership team addressi | ng this? | | | |
| | (Observer-driven; only when other levels fail) | . State the problem directly: | | | |
| | State what you observed and what action step v | vill be needed to solve the problem.] | | | |
| | Make certain you are using multiple sources of data to evaluate the administrator's practice. Look at both qualitative and quantitative data to identify student and staff outcome trends. | | | | |
| | Prepare—Co-plan how the | administrator can improve future practice: | | | |
| 4 Prepare | administrator. Examples might include: That sounds like it with a difficult con- administrator? (Or offer to model for the As you meet with your Leademith Tear monitor and collect data? How any out drive improvement? "Model for the adm Consider co-planning upcoming profess driven. | m and PLC groups, you might say. "How are you creating systems to making this very intentional so that we can track student data to inististator, and then have them practice it.] sional development so that it is job-embedded, relevant, and data- | | | |
| | Set 1 | imeline for Follow-up: | | | |
| 5 Plan Ahead | What to Do When will be a good time to us to follow | or this technique. —Set Timeline for Follow-up: | | | |
| | | | | | |

A feedback conversation that is structured with intention and purpose can help to

- focus the feedback
- maintain objectivity
- reduce bias
- minimize emotional responses
- improve the impact of feedback due to carefully selected action steps and input from teacher or leader



Break Down a Feedback Conversation





Script a Feedback Conversation

With your table partner, script out a feedback conversation for either a teacher or leader.

Once you have planned the script, work with another partnership at your table to video your feedback conversation.

Watch your video and critique it. What did you do well? What could use improvement?



| | Precise Praise—Narrate the positive: |
|--------------------------------------|---------------------------------------------------------------------------|
| 1 Precise Praise | review removement one positive. |
| | |
| | Probe—Start with a targeted question: |
| 2 Probe | |
| | Progress to Concrete Action Step—Add scaffolding as needed: |
| 3 | |
| ID Problem & Action Step | |
| | Practice—Co-plan how the administrator could have improved: |
| 4 Prepare | |
| | Plan Ahead—Revise upcoming observation/meeting plans to implement action: |
| | |
| | Set Timeline for Follow-up: |
| 5 Plan Ahead | |

The Power of Feedback

Goals and feedback are a critical part of improvement.





Best Practices for Leaders



- Seek an invitation for feedback.
- Compare planned outcomes (intentions) with actual outcomes (actions & results).
- Leaders at different points in their careers need different types of feedback.



Delivering Feedback





End of Training

Question/Comments





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