

**OFFICE OF CHIEF ACCOUNTABILITY OFFICER**  
**Summary of State Board of Education Agenda Items**  
**September 17, 2024**

**OFFICE OF TEACHING AND LEADING**

02.D. Action: Contract with Staffing Innovations, Inc. for providing Temporary Staffing Services for the Call Center [Goal 4 – MBE Strategic Plan]

Awarded Vendor:            Staffing Innovations, Inc.  
   Jackson, MS

Scope of Project: The Educator Licensure – Call Center will support high volumes of inquiries via calls and electronic from both prospective educators who are interested in initial licensure and current educators who are seeking changes to an existing license.

The contractor will provide but not limited to the following:

- The Staffing Agency will provide hiring of staff to serve as Customer Service Representatives for the Call Center for the Division of Educator Licensure;
- Obtain required background checks and incur cost of fee(s);
- Administer and maintain all employment and payroll records, payroll processing, and payment of payroll checks and taxes, including the deductions required by the state, federal, and local laws as social security and withholding taxes.

Awarding of the contract each year shall be contingent upon the successful completion of services, a performance evaluation, and the availability of funds. Personnel associated with this contract are not former Department employees or related to any Department employees.

Scope of Contract:

- Term of Contract:                            October 1, 2024 – September 30, 2026
- Amount to be Awarded:                   \$862,272.00
- Method of Award:                            DFA Preapproved Vendor List

Funding Source: State and ESSER

Summary of Selection Process: A competitive IFB selection process was utilized by DFA for a Preapproved Vendor List.

This item references Goal 4 of the *Mississippi Board of Education Strategic Plan*.

Recommendation: Approval

Back-up material attached

**STAFFING INNOVATIONS, INC.**

<b>YEARS</b>	<b>CONTRACT AMOUNT</b>
<b>Year 1</b>	<b>\$432,000.00</b>
<b>Year 2</b>	<b>\$430,272.00</b>
<b>Total</b>	<b>\$862,272.00</b>